

**Dr. D. N. Upasani**  
Chief Medical Director (Retd)  
Central Railway  
301, A Wing, Mulye Building,  
Naupada, Thana (W) 400 602

July 31, 2014

Dear Dr. Jain,

This is to keep on record my sincere thanks for the very successful operation of Total Knee Replacement done by you on my both knees.

I must appreciate your skills as a surgeon. You took minimum time, did a clean job, no post-operative oedema, no wound infections, in fact both knees did not require a single dressing post operatively. No doubt your skill is EXCELLENT.

Indian Railways have developed orthopaedic department of JRH as a specialised unit for Joint Replacement Surgeries. Without exaggeration I can say it is only because of your sincerity, personal involvement and dedication that the department has come up as it is today.

Patients from all over India, are taking advantage and you single handedly have crossed the figure of 5000 TKRS till now. DR. JAIN IT IS POSSIBLE ONLY FOR YOU.

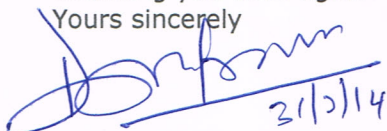
You have saved Railway revenue in Crores, which otherwise would have spent in paying the bills of Private hospitals for operating on our employees and retired employees. No doubt you are a GREAT ASSET to Indian Railways.

Initially your coming to my room, examining me and encouraging me 3 times a day, every day (including Sunday & Holiday), I took as a courtesy shown to me as I know you since 1990, when I was in-charge of JRH. But when I saw you doing the same for each & every patient operated by you, I have no other words, but to say 'Hats off to you'.

Your clean surgery & dedicated post-operative care made us (yes, I say so on behalf of all patients operated by you) pain free at the earliest and we were able to stand on our own legs in shortest of time.

I know you are a person who does not work for remuneration or even praise, you do your work as a worship to God. May God bless you & give you a long life to help many more patients to relieve them of their pain & deformity.

Thanking you once again  
Yours sincerely



Dr. D. N. Upasani